## How to Reserve Practice Ice - Chiller Fall BS

## Practice Ice Sessions are Available

This competition offers 7 practice ice sessions on the day of the competition. 4 are before the competition starts, and 3 are mid-day. If you choose to, you may pre-pay and reserve your specific sessions online (payment by credit card at \$5.50 per session). If you would rather pay cash for your sessions, you will be able to do that at the rink on competition day, at a price of \$5.00 per session, although the many of the prime times may be gone by that time. If you plan to pay cash at the rink, you need to do nothing further, until competition day. If you want to prepay and reserve, you may follow the steps listed below.

## The first thing you need is a PIN

This is like your password, and helps to guarantee that only you can mess with the list of sessions you reserve for yourself. Each skater has their own PIN. If you registered online for the competition, then your PIN was shown on the first page of your payment coupon. If you lost that coupon, or didn't print it, you can have it emailled to you at the email address you used when you registered. Follow these instructions to get it (if you already know it, you can skip these steps...)

From the competition schedule menu page, select your name from the "Select Name" dropdown item. Then click on the [Send Me My PIN] button

Note that it will put up a dialog box that verifies you really want to send it to the person selected. Just click the [OK] button on that dialog

## Chiller Basic Skills Fall Classic



Within a minute or so, you will get an email at the address you gave when you registered. It will have your PIN in it

## Log in, and pay for your sessions

In a while, you will be able to reserve specific practice ice sessions. But first, you need to pay for the number of sessions you plan to reserve. You cannot reserve sessions without paying for them. For this competition, each session purchased online costs \$5.50. If you prefer to not reserve sessions online, you will be able to buy any remaining sessions with cash, at the rink, for \$5.00 per session (but its possible that most of the best times may be already reserved by that time). To pay for sessions by credit card, do the following:

Start at this same competition schedule menu page, click on the blue [Reserve or Change PI Sessions] button near the bottom right

Note that the [Reserve or Change PI Sessions] button will not be there until it is actually time to reserve sessions (we have a pre-announced starting time, to make it fairest for all competitors).

# A logon box will appear, that looks like the one at right.

Select your name from the top dropdown item

Type your PIN into the next text box (the one with the little lock next to it. It will show up as stars (\*\*\*), not the digits. That's expected, and is for your safety.

Once you've selected your name and typed your PIN, click on the green [Logon] button

## Chiller Basic Skills Fall Classic

Competition Schedules
Daily Schedules Saturday
Select Name V List Events Send Me My PIN
Select Club  V List Events List Practices
Select Coach  V List Events for Pro
Online Reservation for PI is now available to those who have prepaid for sessions. In addition to reserving any pre-purchased sessions, YOU WILL BE ABLE TO PURCHASE ADDITIONAL SESSIONS by credit card.           Sessions List         Reserve or Change PI Sessions
sk8stuff User Login Chiller Basic Skills Fall Classic 2016
Boone, Laurie
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Login Email My PIN
Korte Web Services, LLC Please select your name from the menu above, then enter your PIN in the appropriate box. After filling in both fields above, click the green [Login] button to submit your login request.
If you don't know your PIN, you may select your name in the menu above, then click the blue [Email My PIN] button to have it automatically emailed to you.
If the PIN box just empties out when you press the [Login] button, it probably means you've typed an incorrect PIN. If you continue to have difficulty, you may email Don Korte for help.
REMINDER Your PIN changes for every competition!

In a moment, a gray Practice Ice Assignment Menu will appear. It has your name at the top, and the next line will indicate the number of sessions you have PAID for, and the number you have reserved. In this example, the person has paid for 1 session, and reserved 0 sessions so far.

To purchase sessions, click on the "Pay for Additional Sessions by Credit Card" link

You will see a new screen with a lot of help text, and 2 blue buttons.

Under the helpful text you will see the 2 blue buttons, clicking the leftmost one will let you purchase 1 Practice Ice session; clicking the rightmost one will allow you to purchase 2 Practice Ice sessions.

Click whichever button you prefer, or click the "Return to Practice Ice Assignment Menu" if you decide not to buy anything...

(ps yes i know the screenshot shows a different price than what your live screen does. This is a generic "help" document...)

A dialog box will pop up that allows you to enter your email address and credit card information.

It is very important to enter your email address properly, because this the address to which the payment processor will send your confirmation

Enter your credit card number, expiration date, and card security code.

Click the "Pay \$xxx" button

Then (VERY IMPORTANT), be patient for a moment. It takes a while to process your payment. Don't click anything else after you've clicked the blue button.

When all the magic has happened you will be diverted to a confirmation screen...

... that looks like this.

Once you see this your payment has been processed and you now "own" however many spots you paid for.

Now you must go to the next step and tell us exactly which ones you want... Just click the [Return to

#### Practice Ice Reservation for Competitions

Practice Ice Assignment Menu

Logged In As	Laurie Boone		
Sessions Paid/Used	1/0		
My Sessions	Sat 10:00 am Preliminary CM (#1)		
	Sat 11:13 am Preliminary Spins (#17)		
Reserve PI Session	p01 Sat 08:45 am (Main): Practice Ice (Av:25) V Reserve		
Buy More	Pay for Additional Sessions by Credit Card		
Important Last Step	Log Off		
Notice	Please remember that your Practice Ice Session Assignments are not cast in stone. At any time up until Online Reservations are Closed, you can delete any of your reserved sessions and/or reserve other sessions. This may help you to coordinate times with your coach or with other skates from your rink.		
Notice	Please also remember that although this website only allows you to reserve sessions up to the maximum number you have paid for, it may not be able to limit all permutations of the TYPEs or LEVELs of sessions you reserve. It is your responsibility to only reserve sessions appropriate to the disciplines and levels of competition events you have entered. If the LOC discovers that you are practicing on an inappropriate session, it may eject you from that session without refund.		

#### **Practice Ice Reservation for Competitions**

Practice Ice Purchase Menu

Logged In As	Laurie Boone	
Sessions Already Paid/Used	1/0	
Notice	Sessions purchased here will be charged to a credit card you specify in the next st are securely processed by <b>Stripe</b> , and neither sk8stuff nor the competition comm see your credit card information. Sessions purchased from this menu will appear or card statement as charges to <b>sk8stuff; Korte Web Sv</b> . Sessions will be billed at per session.	
Help	After you click a button in the "Buy Additional Sessions" area, you will see a dial you should enter your credit card information and email address. When you infi entered you should hit the "Pay \$xx.xx" button. If your entries are valid, the bu green. At this point PLEASE WAIT until you see a confirmation screen before con 5-10 sec). Do NOT CLICK THE BUTTON VAGAIN OR HIT THE REFRESH BUTTON OF CHARGED TWICE; do not hit the "back" button or your charge might not comple does not turn green it probably means that one of your entries was forgotten or so in that case you may correct the entries highlighted in red outline, then try a click the liftle round "X" in the upper right correr of the box to cancel.	
Buy Additional Sessions	1 - \$5.00 2 - \$10.00	
Don't need to buy any more	e Return to Practice Ice Assignment Menu	
Notice	Practice Ice advance payments are non-refundable. If you have unreserved sessio when you arrive at the rink, you may have the option to apply prepayments to av if any.	

be charged to a credit card	you specify in the ne	xt step. Payments	
on. Sessions purchased F			0
"Buy Additional Session card information and em	Chiller Basic 1 added	Skills Fall Cl PI session	0
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<u>nent Menu</u>	Pav	\$5.00	
s are non-refundable. If you may have the option			
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Figure Skater's Website

#### **Practice Ice Reservation for Competitions**

Congratulations! Your purchase request was successful, and your credit card has bee of \$5.00. Your number of allowed PI sessions has been increased from 1 to 2 sessio to the Practice Menu and reserve specific sessions up until your maximum allowed n

Return to Practice Menu Return to sk8stuff

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Practice Menu] button to get started on that.

## Reserve your specific sessions

Now that you've paid for the number of sessions you want, you can tell the computer which specific ones you would like to use. This is a first-come, first-served process and there is a limit to the number of skaters allowed on the ice in each session. Once a session is full, nobody else can reserve a spot in it. This is how you reserve your sessions:

Start at this same competition schedule menu page, click on the blue [Reserve or Change PI Sessions] button near the bottom right

Note that the [Reserve or Change PI Sessions] button will not be there until it is actually time to reserve sessions (we have a pre-announced starting time, to make it fairest for all competitors).

NOTE you may have already done this step, if you are still logged in after paying for your sessions.

A logon box will appear, that looks like the one at right.

Select your name from the top dropdown item

Type your PIN into the next text box (the one with the little lock next to it. It will show up as stars (\*\*\*), not the digits. That's expected, and is for your safety.

Once you've selected your name and typed your PIN, click on the green [Logon] button

NOTE you may have already done this step, if you are still logged in after paying for your sessions.

Select Name	List Events Send Me My PIN
Select Club 🔻	
	List Events List Practices
Select Coach	List Events for Pro
Online Reservation for PI is addition to reserving any p ADDITIONAL SESSIONS by o Sessi	a now available to those who have prepaid for sessions. In re-purchased sessions, YOU WILL BE ABLE TO PURCHASE credit card.

Chiller Basic Skills Fall Classic

5110510	in obor Login	Chiller Basic Skills Fall Classic 201
1	Boone, Laurie	•
	Login	Email My PIN

#### Korte Web Services, LLC

Please select your name from the menu above, then enter your PIN in the appropriate box. After filling in both fields above, click the green [Login] button to submit your login request

If you don't know your PIN, you may select your name in the menu above, then click the blue [Email My PIN] button to have it automatically emailed to you.

If the PIN box just empties out when you press the [Login] button, it probably means you've typed an incorrect PIN. If you continue to have difficulty, you may email Don Korte for helo

REMINDER -- Your PIN changes for every competition!

In a moment, a gray Practice Ice Assignment Menu will appear. It has your name at the top, and the next line will indicate the number of sessions you have PAID for, and the number you have reserved. In this example, the person has paid for 1 session, and reserved 0 sessions so far.

It lists your competition schedule, and when you have reserved PI sessions they will show up in the same list.

To reserve a spot in a session, use the "Reserve PI Session" dropdown item to select the session you are interested in. Note that it shows the number of available spots for each session.

Once you've selected a session, click on the [Reserve] button

A few seconds after you click the [Reserve] button, a confirmation screen will appear that looks like this.

If you're tll done, you can click the green [Log Out] button.

Most people will probably click the blue "Practice Ice Menu" button to return to the menu and see that the PI session actually showed up in your list.

When you return to the Practice Ice menu, you will see that the PI Session that you just reserved now shows up in your "My Sessions" list.

If you are happy with what you see, you can click the "Log Off" link.

If you still have remaining "paid for" sessions, you can select another and click the [Reserve] button to add another.

If you decide that you want a different session than what you reserved, you can click the little "delete" link to the right of your reserved session and it will disappear from your list, then you can reserve a different one instead

### Practice Ice Reservation for Competitior

#### Practice Ice Assignment Menu

Logged In As	Laurie Boone	
Sessions Paid/Used	1 / 0	
My Sessions	Sat 10:00 am Preliminary CM (#1)	
	Sat 11:13 am Preliminary Spins (#17)	
Reserve PI Session	p01 Sat 08:45 am (Main): Practice Ice (Av:25) V Reserve	
Buy More	Pay for Additional Sessions by Credit Card	
Important Last Step	Log Off	
Notice	Please remember that your Practice Ice Session Assignments ar Online Reservations are Closed, you can delete any of your rese This may help you to coordinate times with your coach or with	
Notice	Please also remember that although this website only allows yo number you have paid for, it may not be able to limit all permut you reserve. It is your responsibility to only reserve sessions ap competition events you have entered. If the LOC discovers that session, it may eject you from that session without refund.	



Your request for practice ice has been successfully entered. Your request has been successfully entered.

Log Out

### Practice Ice Reservation for Competitic

#### Practice Ice Assignment Menu

Logged In As	Laurie Boone	
Sessions Paid/Used	2/1	
My Sessions	Sat 09:30 am Practice Ice (#p04) delete	
	Sat 10:00 am Preliminary CM (#1)	
	Sat 11:13 am Preliminary Spins (#17)	
Reserve PI Session	p01 Sat 08:45 am (Main): Practice Ice (Av:25) V Reserve	
Buy More	Pay for Additional Sessions by Credit Card	
Important Last Step	Log Off	
Notice	Please remember that your Practice Ice Session Assignments Online Reservations are Closed, you can delete any of your re This may help you to coordinate times with your coach or wit	
Notice	Please also remember that although this website only allows number you have paid for, it may not be able to limit all perm you reserve. It is your responsibility to only reserve sessions competition events you have entered. If the LOC discovers th session, it may eject you from that session without refund.	

Note that you can log in multiple times, and can change your assignments, as long as spots are still available at the times you want to change to. Practice Ice Reservation will turn OFF the night before the competition starts.